

HOUSING SERVICE PERFORMANCE INDICATORS		2018/19				2019/20				
		Q2	Q3	Q4	Year end	Q1	Q2	Q3	Q4	Trend Q4 vs Q3
Finding and Keeping Housing										
Households in temporary accommodation	Target	30	30	30	30	30	30	30	30	
	Actual	34	30	29	29	33	31	24	27	↓
Homesearch applications verified within 10 working days	Target	90%	90%	90%	90%	90%	90%	90%	90%	
	Actual	90%	90%	92%	89%	84%	91%	85%	93%	↑
Permanent Gypsy and Traveller pitches occupied	Target	70%	70%	70%	70%	70%	70%	70%	70%	
	Actual	100%	100%	100%	100%	100%	100%	100%	100%	→
Percentage of young people who leave their lodgings providers to live independently in a planned manner	Target	80%	80%	80%	80%	80%	80%	80%	80%	
	Actual	80%	100%	100%	95%	80%	75%	100%	100%	→
Improved Homes										
Time to complete adaptations - Average time from receipt in Housing Services to practical completion of the work in weeks	Target	36	36	36	36	36	36	36	36	
	Actual	33	32	32	32	23	29	23	23	→
Number of homes improved (cumulative)	Target	200	300	400	400	100	200	300	400	
	Actual	257	350	422	422	68	228	355	658	↑
Long term (2+ years) empty properties brought back into use (cumulative)	Target	12	18	25	25	10	20	30	40	
	Actual	26	38	54	54	12	29	45	65	↑
More Homes										
Deliver 600 new affordable homes over 3 years 2018 to 2021 (cumulative)	Target	100	150	200	200	250	300	350	400	
	Actual	111	151	284	284	365	488	544	613	↑
Of which were new build social housing sub-market rent including ART (cumulative)	Target	75	113	150	150	188	225	263	300	
	Actual	70	90	168	168	233	333	371	429	↑
Of which were new build intermediate housing low cost home ownership and other options (cumulative)	Target	25	37	50	50	62	75	87	100	
	Actual	41	61	116	116	132	155	173	184	↑