

Bath & North East Somerset Council



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Waste Services
 Bath & North East Somerset Council
 Riverside
 Temple Street
 Keynsham
 BS31 1LA

Service user number

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FOR BATH & NORTH EAST SOMERSET COUNCIL OFFICIAL USE ONLY
 This is not part of the instruction to your bank or building society.

Company Name:
 Debtor Number:
 Customer Number:

Name(s) of account holder(s)

Bank/building society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Instruction to your bank or building society

Please pay Bath & North East Somerset Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Bath & North East Somerset Council and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Reference

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Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Bath & North East Somerset Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Bath and North East Somerset Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Bath & North East Somerset Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Bath & North East Somerset Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.