

## **Feedback on Kelston Road Park Improvement Proposal (Phase 1)**

### **1) SUMMARY**

**The proposal was promoted in the following ways:**

- The proposal document was published on the Kelston Road Park web page and hard copies were available in Community@67
- A letter inviting people to view and comment on the proposal was delivered to the 200 properties nearest the park
- Notices inviting people to view and comment on the proposal were displayed in the park and on the streets around the park
- Social media messages went out through Keynsham Town Council and Bath and North East Council's Park and Events Twitter feed
- An email was sent to all project stakeholders, councillors and those who have subscribed for email updates
- An article was included in the 'The week in' magazine

### **Summary of feedback**

- The proposal was published on 4<sup>th</sup> June 2019 and the community was invited to give feedback via a survey available online or in hard copy
- 24 responses were received – all through the online survey. The vast majority were from people who lived in the streets surrounding the park but some were from other areas of Keynsham
- All respondents supported the proposal but half of those had some concerns that they would like to see addressed. None of the respondents said that they did not support the proposal.
- When asked what the best thing about the proposal was the improvements for play, tree planting and wildlife/environmental improvements were mentioned most.
- A number of concerns were raised but there was limited consensus in the responses. Some of the concerns included the impact on immediate neighbours including increased pressure on local parking, noise and litter, lack of additional lighting and CCTV and fear of antisocial behaviour and vandalism. Some commented that since play was identified as a priority it should have been tackled in phase 1. Some are concerned about an increase in older children spending time in the park but others welcomed the facilities which will give more for this age range to do.
- Suggestions for improvement included increased surveillance, lighting and policing, the inclusion of natural play features and play facilities which are accessible and sensory.

### **Responding to feedback**

In response to feedback the following design changes have been made:

- The all-weather sports and social area has been moved so that it is slightly further away from neighbouring properties and better screened by tree planting (phase 1)
- The unmarked junior football goals will be located far enough away from houses so as to reduce the likelihood that balls will be kicked into neighbouring properties (phase 1)

- Line marking on the sports and social area will incorporate a scooter track or games e.g. hop scotch (phase 1)
- Longer more vandal-resistant benches will be installed
- Inclusive/accessible play equipment will be included in the play area redevelopment (phase 2)

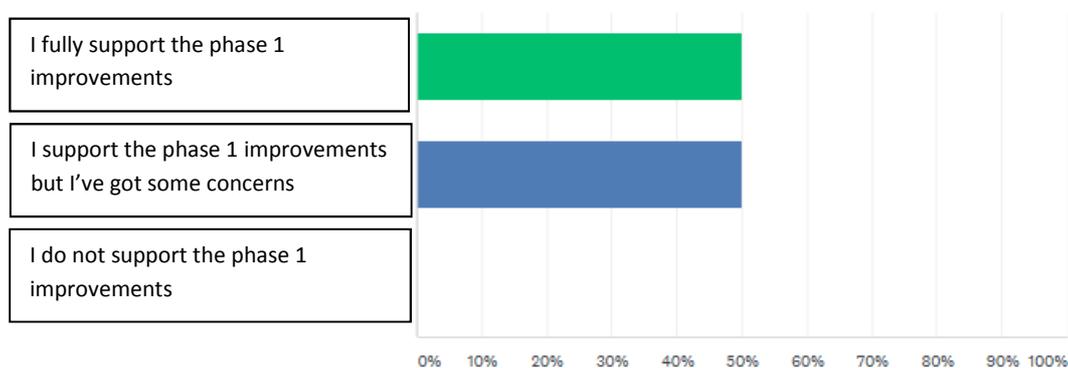
## 2) FULL FEEDBACK RESPONSES

Responses are unedited (including spelling mistakes) except where omissions are required to retain anonymity

Q1

Do you support the proposed phase 1 park improvements?

Answered: 24 Skipped: 0



| ANSWER CHOICES  | RESPONSES |
|---|-----------|
| I fully support the phase 1 improvements                      | 50.00% 12 |
| I support the phase 1 improvements but I've got some concerns | 50.00% 12 |
| I do not support the phase 1 improvements                     | 0.00% 0   |
| <b>TOTAL</b>  | <b>24</b> |

The best thing about the proposed park improvements is:

Answered: 23 Skipped: 1



Word cloud showing common words used (the bigger the word the more mentions it had in feedback responses)

1. It's about time that the park is being done properly for the kids
2. Installation of bollards to prevent cars & motorbikes driving onto and parking on the park + new trees & bulb planting.
3. The dated play park is due for a proposed improvement project programme.
4. Making it a nicer environment it looks very unwelcoming and run down
5. Extra seating and planting.
6. Looks cleaner, brighter, modern
7. Making the space looks nicer and more inviting to all.
8. Increase in natural shade using trees but could we not plant a few trees that are already hardy rather than young saplings that will get ripped out ! Natural shade is required now not 5/10 years down the road.
9. The general layout, commitment to tree planting and vandal 'resistant' street furniture.
10. tree planting and more wild areas. Unmown grass should reduce maintenance time/ cost so this can be spent elsewhere in the park.
11. More trees
12. The new play equipment and wildlife proposals
13. To make a more pleasant and safe environment
14. It needed some TLC as it had been neglected and hopefully with the park looking more appealing the community will help it to stay that way
15. Fresh new look and park area
16. More trees and planted areas to encourage wildlife
17. More trees
18. New updated area for kids and young adults
19. More planting
20. New play equipment and new pathways
21. Renewing the very old play equipment
22. Bringing it Update and looking smart
23. Path repairs

## The thing I like least about the proposed park improvements is:

Answered: 21 Skipped: 3

1. I haven't seen anything about disabled child play things or sensory stuff
2. Plans to construct a shared cycle/pedestrian route through the park. It already has plenty of accessibility around the perimeter without adding more traffic and noise pollution to the area.
3. The new layout of the park, because, we have to have in mind the people who already lives At Kelston Road and Barnard Walk, the new layout of the park will cause lots noise inconveniences, because of the location of the football pitch. Also, if the football pitch is kicked on a wrong angle it can cause damages to the nearby properties, who will be paying for the football accidental damages to the properties (Windows), is the Council liable for the damages?
4. The order of the phases, phase one should replace the old equipment and tree planting and new paths etc to follow
5. Lack of bins and also bollards being installed. Have seen ambulances and fire trucks needing access to the park on many occasions.
6. The money spent on it (for reasons below)
7. Spending £110000 on a new park for kids just to vandalise.
8. Nothing
9. The decision to keep the bike track.
10. the results clearly show that play is the most popular thing to do in the park and people think it needs that most improvement e.g. due to poor maintenance, however phase one does not incorporate play.
11. trees aren't in the actual park. on sunny days it is too hot for young children to play in the park without any shade
12. Nothing - it can't get any worse!
13. Na
14. There needs to be a strong push to get community involvement which if it's successful will mean things will just end up going back to the way they were
15. Tintagel close the flats are out dated and need knocking down
16. Still having to wait for phase 2
17. N/a
18. No talk of improving the lighting in the area during winter months
19. Spending money on planting/signs and wildlife. I sadly think the type of people around using this park will not appreciate the value of this and will not respect the area. I feel it's a waste of money which could better be spent on the play equipment, and football/basketball/skate areas that young teens may actually enjoy.
20. Please keep bike track and make it better rather than Repurposing it. The reason it is under-utilised is because it is not very good and potential users have to travel to odd down bike track instead. Take a leaf out of odd downs book and see how they do it! They hold events there and youth activities there once or twice a week - let's engage the youth of keynsham and put keynsham bmx on the map and inspire future Olympians. The old bmx track by the lock keeper has already been carparked over - don't lose another asset that could be valuable if the right people were brought in to design it
21. still won't make it safe as full of kids swearing and drinking

## Q4

## The proposed park improvements could be made better if:

Answered: 22 Skipped: 2

1. They think of both ambled and disabled children
2. A small car park was factored in. The roads around the park are un-adopted so therefore they are private residential parking. Too often parents and dog walkers block residents driveways with their cars when visiting the park. If a car park or strict private road signage isn't installed a private parking warden will be employed and will begin issuing fines which will in turn deter visitors to the park.
3. Of course the proposed park improvement could be made better with the allocated budget, it needs better design layout also, there are small local companies that are manufacturing good quality educational and other excellent good quality play equipment to cater for all ages, also, there are many good local professionals/Gardner's that are willing to help with the design of the green spaces around the park and with a small annual fee.
4. Needs some sort of monitoring cctv or patrols due to the area it's in its subject to people misusing it and leaving dangerous objects such as needles around. Should be for younger children predominantly and not encourage teenagers to hang around there.
5. CCTV or police patrol to put a stop to vandalism.
6. It is "policed" properly so vandals don't damage everything. So many signs have been broken, bins set on light and not replaced. The playing equipment vandalized on a regular basis They should be made to pay for all damages incurred and help rebuild them. Lazy selfish people don't leave litter all around and all the smashed glass, empty cans, food packages be removed and those people fined and made to do community service picking up rubbish everywhere. All the people who are smoking "grass/dope/whatever" and hanging around making the whole area very unsavory and unpleasant to be in
7. You made it more environmentally friendly plant more trees. Wild flowers for bees. Don't create a park for young people to destroy create a wildlife area that people can enjoy.
8. Using natures materials as play equipment, large logs etc

9. I support the use of good quality seating. I would prefer to see larger profile (higher quality) seating with more robust timber seating such as Neptune Street Furniture's 'Avenue' range rather than the smaller Broxap Eastgate currently proposed. The Avenue range also provides for longer seats which might be better. The larger timber sections will be more vandal resistant and easier to maintain than the many smaller sections of the Broxap Eastgate. Signage: really necessary to be vandal and graffiti resistant Bins: Install the concrete stone clad circular bins as in Keynsham Park NOT the metal ones. The concrete ones (without lids) have stood the test of time (30 years+ I would think). There are plenty of styles/prices available.
10. Play was incorporated e.g. some benches could be more informal such as large carved wooden logs that could also be used for balancing and play. tree stumps as seating, jumping and balancing. Not rough wood but smooth, carved and meant for seating but low enough level so it can be used for play too. Hedge planting could be incorporated this would improve boundary issues and exclude vehicles, improve biodiversity and provide screening e.g. by St Keyna School. hedge plants are available free in large numbers from the Woodland Trust.
11. Tress inside the park. the older area for all purpose playing be moved away from the childrens park as the older children use lots of fowel language and balls may come into younger area.
12. A couple of play equipment stations specifically for younger children
13. CCTV at night times. Always feel vulnerable when walking past a group of youths and their smoking illegal drugs
14. Maybe also including more gardening involvement. A community allotment where it encourages the community to work together
15. Tintagel close wasn't overlooking the park. Knock them down a have a super park in Keynsham
16. No comment
17. Well protected from vandals
18. Improved lighting all the way round paths. There are certain areas that are not lit. Makes area feel unsafe at night.
19. You considered a ball shaped climbing area with ropes, tunnels and bridges inside it similar to Hengrove Park. Perhaps zip wires, climbing wall something to try and give the older children something to do as well as making play equipment for the younger children different, exciting and appealing too
20. It was aimed at bored, troublesome youths. It's a difficult area with young kids hanging around the young play park.
21. Please keep bike track and make it better rather than Repurposing it. The reason it is under-utilised is because it is not very good and potential users have to travel to odd down bike track instead. Take a leaf out of odd downs book and see how they do it! They hold events there and youth activities there once or twice a week - let's engage the youth of keynsham and put keynsham bmx on the map and inspire future Olympians. The old bmx track by the lock keeper has already been carparked over - don't lose another asset that could be valuable if the right people were brought in to design
22. We won't use as it's not safe, kids are vile there.

## Q5

### Any other comments:

Answered: 20 Skipped: 4

1. None
2. Keeping the existing bench on Ludlow close is a poor choice. It's far too close to housing, we are disturbed most nights with groups being anti-social, drug dealing and smoking cannabis. The bin is regularly used and therefore fills quickly, if said group can't put their rubbish in the bin they just leave it on the bench for the foxes and cats to spread across the park. The bench needs to go!
3. Other comments are: -How many CCTV cameras will be located around the park -What is the plans and fines regarding dog fouling in the park? -How much is the budges for park-wardens/playpark workers? -How is anti-social behaviours monitored? -Any planned free park activities for elderly and families and dog walkers, any planned free park workshops, allocated to this activities from the new budget? –
4. I am a resident and have witnessed how a new Park can be vandalised and also how people from outside the state can use it and don't look after it so my concern is the same will happen to the other park
5. No.
6. If it used accordingly it will be a nice environment, but sadly I don't think the few in the minority will respect it and other peoples usage to keep it nice. Hopefully I will be proved wrong
7. Please don't waste money on the kids who will not play on it just destroy it.
8. The children require a play area that they can grow with, enhancing their senses.
9. It would be nice to secure improvements to the housing association land and to encourage people to improve their own homes, especially those facing onto Kelston Park.
10. The MUGA should have multi use markings so it can be used for sports play but also play for younger children e.g. colourful numbers, a road for a bike track, snakes and ladders, a long jump, an obstacle course such as a wiggley line to balance on, spiral to spin, spots to jump. This would be a cheap way to enhance play and would not interrupt with more formal ball sports.
11. love the path through the middle. Would be lovely to have a few more paths for younger children to walk cycle around to keep them fit. Also some signs or shapes or images for children to find around the whole park area would be good.
12. No
13. Na
14. Na
15. It needs to be more than just a park. As there isn't anything in Keynsham to keep the kids happy. I always have to travel outside Keynsham to do stuff with my kids
16. None
17. Think about sustainability of equipment which is going to go in. Sadly when wooden equipment is put in, it was set alight. So no wood.
18. Glad to see this lovely area is finally being brought up to date. Well done!
19. Please keep bike track and make it better rather than Repurposing it. The reason it is under-utilised is because it is not very good and potential users have to travel to odd down bike track instead. Take a leaf out of odd downs book and see

how they do it! They hold events there and youth activities there once or twice a week - let's engage the youth of keynsham and put keynsham bmx on the map and inspire future Olympians. The old bmx track by the lock keeper has already been carparked over - don't lose another asset that could be valuable if the right people were brought in to design

20. Sort out the real problems.

Q6

For monitoring purposes only, please tell us your postcode:

Answered: 24 Skipped: 0

