



- Inform your neighbours of the event you are planning and take on board their views. Provide a telephone number for residents to report concerns directly to the event organiser
- Consider direction of speakers for outdoor / marquee events. Speakers should be pointed away from nearby residential properties and angled downwards.
- Do a “sound-check” before an event starts and set a volume level for the sound system that shouldn’t be exceeded. You may need to set a quieter level if the event will go on after 11pm.
- Make sure the performer(s) understand what volume level has been set and what time the performance needs to end.
- Monitor noise levels outside the venue boundary during the event. Remember, if you have come from a noisy environment this will affect your hearing, so the noise not may appear as loud to you as it will to neighbours.
- If your event is indoors, keep windows and doors closed as much as possible, to reduce noise from escaping.
- Take action to reduce noise if you think it’s too loud and keep a record what you have done.
- Avoid allowing patrons to use external areas, such as beer gardens and smoking shelters late at night.
- Put signs in prominent places asking patrons to be quiet when leaving the venue.
- Playing more gentle tracks at the end of the event can help calm the mood and mean patrons will be less noisy as they leave.
- Take any complaints from neighbours seriously and let them know what you have done to control noise.