

**We promise that all children and young people will  
be listened to by the adults working with them.**

***When we meet with a child or young person, we will keep  
these five promises***

## **Our promises**

We will respect  
you for who  
you are

We will listen  
to what you  
say

We will share  
our decisions  
with you

We will help you  
understand  
decisions that we  
make

We will let you know  
what will happen  
next.

**The adults working with you want to do the best job.  
You have five 'rights' to help you feel more confident  
to ask questions , so that they can support you.**

## **Your rights**

The right to be  
treated fairly

The right to have  
a say.

The right to  
make some  
choices.

The right to  
information you  
can understand

The right to know how  
your views were used.