

# Bath

## Dial-a-Ride

### Door-to-Door



**Fully accessible  
minibuses for those  
who cannot use  
conventional public  
transport**

Telephone

**01225 395 222**

[www.bathnes.gov.uk/dial-a-ride-bath](http://www.bathnes.gov.uk/dial-a-ride-bath)

## What is Dial-a-Ride and what can I use it for?

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Dial-a-Ride is a door-to-door fully accessible minibus service. You can use this service for:

- **Shopping**
- **Visiting key City destinations**
- **Playing an active part in community life**
- **Doctor and hospital visits**

## When does the service operate?

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There are three Dial-a-Ride buses operating between 9.30am and 2pm, Monday to Friday (excluding public holidays). When schools are closed, we start at 8.30am.

## Am I eligible?

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Any resident of the areas served who cannot use public transport is eligible to register for this service. If you are unsure whether you are eligible, please contact the office between 10am and 2pm on 01225 395222 or email us at [dialaride@bathnes.gov.uk](mailto:dialaride@bathnes.gov.uk)

## How do I register?

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To register with the service, complete the form in this leaflet and return by email or post to the Dial-a-Ride office, details on the back.

## Where can I go?

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The Dial-a-Ride service can be used for travel within the Bath urban area, including Corston and Newton St. Loe. Please refer to the map.



## How much will it cost?

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Each single journey costs £3 per person, or £1.50 for those with an English national concessionary pass (including Diamond Travelcards).



## How do I book a journey?

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- Once you receive your registration number, telephone the booking line between 10am and 2pm on **01225 395 222**
- Bookings are accepted up to 7 days in advance.

### **When you book your journey...**

- Don't forget to book your return journey if needed.
- Please be ready 10 minutes before your agreed pick-up time.

Bath Dial-a-Ride will use your personal information for the purposes of administration (including assessing and reviewing your eligibility to use our services), the provision of travel-related information, customer research and fraud prevention. By providing us with your personal data, including sensitive personal data such as on your health, you consent to the collection and use of any information you provide in accordance with the purposes listed above. Your personal information will be properly safeguarded and processed in accordance with the requirements of the Data Protection Act 2018. In certain circumstances, we may also share your personal information with the Police and other law enforcement agencies for the purposes of the prevention or detection of crime.



# Bath City Centre

Lansdown

Upper Weston

Weston

Sion Hill

Fairfield Park

Larkhall

Northend

Batheaston

Bathford

Royal United Hospital Bath

The Museum of East Asian Art

Holburne Museum

Bathampton

Corston

Newbridge

Newbridge

Combe Park

Walcot

Bathwick

Newton St Loe

Twerton

Oldfield Park

The Museum of East Asian Art

Bath Skyline

University of Bath

Whiteway

Bath City Farm

South Twerton

Oldfield Park

Bear Flat

Perrymead

Widcombe

The Avenue

Southdown

The Hollow

The Oval

Moorlands

Greenway Lane

Perrymead

Bathwick Hill

Prior Park Landscape Garden

Claverton Down

Odd Down

Kingsway

Englishcombe Lane

Fox Hill

Mulberry Park

Combe Down

Odd Down

Entry Hill

Bradford Road

Combe Rd



## Registration form

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**All the information you give us is confidential.**

Title

Surname

First names

Address

Postcode

Telephone

Email

Bus Pass No.

**Would you have any of the following when travelling (tick all that apply)?**

Wheelchair

Shopping trolley

Walking aid

Guide dog

A companion to help you travel?

- If so, what is their name?

Other (please specify)

Please give the name and telephone number of a friend or relative we can contact in case of an emergency:



## Registration form continues

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Please give details of anything else you think we should know about you (e.g. your disability or special equipment etc.):

### **Please send this form to:**

Bath Dial-a-Ride  
Bath & North East Somerset Council  
Locksbrook Road Transport Centre  
Locksbrook Road  
Bath, BA1 3EL

I apply to register with Bath Dial-a-Ride and agree to abide by its conditions of registration and carriage.

Signature:

Date:

# Run for the community by Bath & North East Somerset Council with financial support from the West of England Combined Authority.

## Please note:

- We do our best to meet all requests. However we do operate on a first come first served basis.
- We may ask you to alter your desired journey times slightly.
- We reserve the right to refuse or defer an application for registration, to ask for additional information in support of an application or to cancel any existing registration.
- All wheelchairs must be risk assessed by us before we can transport you.

## Bath Dial-a-Ride

**Bath & North East Somerset Council**

**Locksbrook Road Transport Centre**

**Locksbrook Road**

**Bath**

**BA1 3EL**

**01225 395 222**

**[dialaride@bathnes.gov.uk](mailto:dialaride@bathnes.gov.uk)**

This leaflet can be made available in a range of community languages, large print, Braille, on tape, electronic and accessible formats from the Passenger Transport Team on

**01225 395 222**