Do you work with children, young people or parent/carers in Bath & North East Somerset (B&NES)?

If so, do you know about the Early Help App?

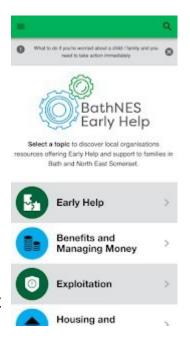### What does 'early help' mean?

The needs of most children are met by their family or 'universal' services that are available to everyone.

Targeted support services can provide further capacity and expertise for children and families facing more challenges or who may have additional needs. Details of these services can be found on the B&NES Early Help App.

What does this app offer?

The app provides a wide range of information, screening tools, links to partner organisations and useful local information and signposting resources, such as Livewell B&NES, which includes the special education needs and disability (SEND) Rainbow Resource. These can help you to refer or signpost families to the most appropriate service for support.

You can use the Early Help App without an internet connection which makes it ideal for use when 'out and about'.

Who can use the Early Help App?

Anyone! The app is popular with people who work with, or come into contact with, children, young people and their families and need to signpost or refer them to local early help services and support, such as midwives, health visitors, school nurses, police community support officers, youth workers, scout leaders or St John's Ambulance workers, voluntary sector agencies and children's services, to name a few.

How do I get the Early Help App?

The B&NES Early Help Services App is free to download and use. You can download it from the Apple or Android store, or by searching for 'B&NES Early Help'.

What if I am worried a child is at risk of harm?

If a child or young person is at risk of significant harm, use local child protection procedures. To report a safeguarding concern, fill out the Bath & North East Somerset Community Safety and Safeguarding Partnership online form.

Tell us what you think!

We would welcome your feedback on the Early Help App. Please email this to public_health@bathnes.gov.uk