

# Bath & North East Somerset - Local Safeguarding Adults Board

## KEY MESSAGES FROM THE CHAIR

OCTOBER 2015



### ALL CHANGE!

This is my first *Key Messages* communication as Chair of B&NES LSAB. You may know that I am also the Chair of the LSCB and that I will be looking for opportunities for productive collaboration between Boards. It is clear already that in the sub-groups of both Boards, there is a healthy enthusiasm for joining things up. The challenge for us all is to take the first tentative steps towards making it happen. Exciting times are ahead and I feel privileged to be a part of it.

Dami Howard has been appointed as the new joint Business Manager for both the B&NES LSAB and LSCB. The Business Manager's role is pivotal in keeping things on track, supporting the work of myself and the sub-groups and helping to develop the way the two Boards operate. By the next Key Messages Dami will have joined us.

Her new job means that Dami has been obliged to stand down as Chair of the LSAB Policy and Procedures Sub-Group. I am delighted to report, though, that Dawn Clarke, Director of Nursing and Quality at NHS BaNES CCG, has kindly agreed to become the new Chair of this sub-group.

### CASE STUDY

At our Board meeting on the 23<sup>rd</sup> September, we heard a case study presented by AWP. This explored the circumstances in which a service user with limited mobility and cared for by a relative developed a serious pressure ulcer. Fortunately the problem was identified before it became significantly worse and safeguarding procedures implemented. The service user has now made a recovery. A number of agencies had been involved in supporting the family member and there was much to be learned from this case; in particular, that visiting services should be much more vigilant and that training for carers needs to include more information about pressure ulcers and the utilisation of provided equipment as an aid to prevention.

### TRADING STANDARDS

The Board received a presentation about the work of the Trading Standards. Door-step crime and scams are a particular issue. There is a national "Buy with Confidence" Scheme in which contractors who have been subject to checks by

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Trading Standards are listed as approved. A 'Buy with Confidence plus Care' booklet is available for those residents in B&NES who manage personal budgets (e.g. if they need a walker for their dog). Trading Standards are working closely with adult social care services regarding this.

Many elderly and disabled people are also vulnerable to a variety of frauds perpetrated via post, telephone and internet in which they are, for example, encouraged to buy goods or participate in lotteries. Trading Standards will refer any identified victims to Social Care. Trading Standards can advise on a number of preventative tools that are available including a phone blocker and the telephone and mail preference services.

### **CARE ACT GUIDANCE**

We have been advised that a revised version of the statutory guidance to the Care Act will be published sometime before the end of this year. There are indications that guidance about the role of the Designated Adult Safeguarding Manager will be clarified.

### **STAKEHOLDER EVENT**

This looks to be another highly successful and over subscribed event. It will be held at the Somerdale Pavilion (previously k/a Frys Conference Centre) Keynsham on Friday 27<sup>th</sup> November. The theme will be "The Challenge of Providing Safe Services in Adult Care".

Reg Pengelly  
B&NES LSAB Independent Chair  
October 2015