**May 2015 – see page 3 for location detail**



**Public toilet improvement plan:**

The Council’s contract with Healthmatic Ltd will provide comprehensive cleaning and management services for fifteen years. It means that 15 public toilets in parks, play areas, green spaces and key transport hubs will remain open. The contract has now guaranteed the provision of high quality toilets for our residents and visitors for many years – something which we have never previously been able to do.  That is in the context of very serious pressures on local government finance and this protected level of provision in Bath and North East Somerset is not something that many Councils could offer at the moment.

The new cubicles being installed by Healthmatic combine a number of improvement features:

* A high standard of cleanliness and safety and able to handle large numbers of people using them
* Large enough for a parent with a couple of small children and a pushchair to use together so parents and carers can keep a better eye on their children
* Built into the existing toilet buildings, disability compliant with safe sharps boxes
* Many more baby-changing facilities than there are now, accessible to male and female parents and carers.
* High-tech controls means access can be 24 hours / 7 days a week all year or the timers can be adjusted remotely to suit local needs and daylight hours
* Access by coin entry to a private cubicle with its own hand-washing and drying facilities (as for the existing auto-loos in Bath and North East Somerset which have been operating successfully for 10 years)
* Resistant to vandalism and misuse with an easy clean tiled interior and hard-wearing fittings
* Removal of the male/female separate areas into unisex cubicles, access by coin entry, both deterrents to anti-social behaviours
* Problems are detected remotely enabling rapid response by Healthmatic’s engineering and maintenance teams

Continued/…..

All of the refurbished facilities will be charged at 20p for use, in order to make the contract sustainable.

There are over 110 councils all over the UK with Healthmatic toilets, from busy night-time city centres like Glasgow to tourist destinations like the Cotswolds, Oxfordshire and North Somerset.

This is a typical interior of a new direct access cubicle, disability compliant, with baby changing facility.



Continued/…..

**More details of the improvement plans:**

* **9 toilets in parks, play areas and green spaces: All Completed**

No of new cubicles

Royal Victoria Park play area 8

Parade Gardens 2

Memorial Park – Keynsham 2

Sydney Gardens 2

Alice Park 2

Henrietta Park 2

Monksdale Road 2

Alexandra Park 2

The Shallows in Saltford 2

When big events are held in parks, organisers are required to hire in portable toilets. This will continue to be the case.

* **Other locations are**: No of new cubicles

Monmouth Street 4 - completed

Riverside Coach Park tbc

Charlotte Street Car Park 4 - completed

Odd Down Park & Ride 2 - completed

**Other open facilities:**

* Charlotte Street and Shaftesbury Road: The current auto-loos at will continue in operation until at least 2020;
* Newbridge Park & Ride: A brand new facility with two cubicles opened in April 2015;
* High Street, Weston: There is an agreement with a local business to run one accessible, unisex cubicle with baby-changing, whilst using the rest of the building for storage. This started in February 2015, and is for 5 years;
* Larkhall Square: We are continuing to work on a similar agreement where an accessible public toilet will be run in conjunction with a retail unit; conversion works are nearing completion in May 2015;
* High Street, Paulton: The Parish Council has worked with the Council to take over fully running the public conveniences on a 15 year agreement (with effect from July 2014);
* Gullock Tyning, Midsomer Norton Temporary cleaning, locking and repairs by Healthmatic continue until July 2015 (when the leisure contract is awarded with public convenience provision included);

**Other updates:**

* At Ashton Way, Keynsham, the toilets are now closed as the new Council development and car park at Market Walk is fully open;
* The Council is continuing to work with Batheaston Parish Council over the public toilets building in London Road car park in support of their Vision Plan;
* Former locations at Dominion Road – Twerton and Bradford Road - Combe Down have been sold at auction with completion in December 2014; they are now in private ownership;
* Peasedown St John (Greenlands Road car park) – the block was demolished during March to make way for extra parking spaces in the well-used car park.