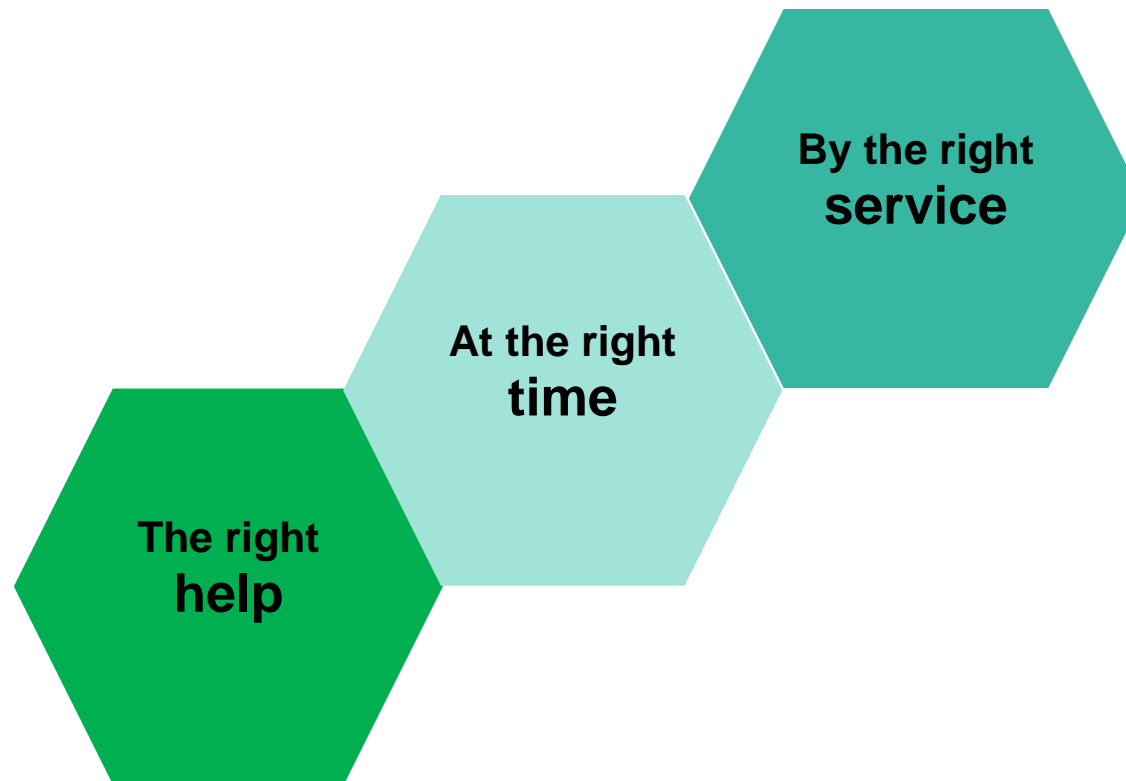


Bath and North East Somerset Troubled Families Outcome Plan (TFOP)



Connecting Families is the local programme in response to the national Troubled Families Unit (TFU) and is embedded within our range of services for families living in Bath and North East Somerset. This outcomes plan is to be used to benchmark the progress of all our families identified as being within the Troubled Families Programme and Early Help work in Bath and North East Somerset. This is a working document and will be updated accordingly.

Strategic Priorities

There is an Operational Board for Connecting Families which is attended by a wide range of Council Services and external partners, who oversee the work and provide governance for the work programme and report to the senior management team of the council and the government's TFU, at the Department for Communities and Local Government (DCLG). This Board reports directly to the Early Help Board and the Chief Executive, to ensure it meets the TFU and DCLG standards and requirements and that the following 4 fundamentals for the programme are met:

1. There will have been an assessment that takes into account the needs of the whole family;
2. There will be an action plan that takes account of all (relevant) family members;
3. There will be a lead worker for the family that is recognised by the family and other professionals involved with the family; and
4. The objectives in the family action plan will be aligned to those in the area's Troubled Families Outcomes Plan.

Children, Young People and Families Service Divisional Development Plan has identified a number of local key priorities that have informed our work via growing preventative services and shaping commissioning locally such as Connecting Families. They have 4 key strategies:

1. Narrowing the gap – All children and young people in B&NES will have equal life chances, to narrow the gap
2. A focus on prevention – All children and young people are stable, healthy and happy, promoting improved outcomes
3. Children are at the heart of everything we do – We will listen to all children, young people and their parents/carers
4. Supporting staff and colleagues to be effective

All families & Individuals described below must be resident in B&NES

1. Parents and children involved in crime or antisocial behaviour

Strategic Goal: "That all families will lead crime free lives"

No	Criteria	Significant Outcome Measure	Sustained Measure (if applicable)
<i>The family includes at least one of the following...</i>			
1a	A child/young person (10-18 years old) who has committed a proven offence in the previous 12 months	Offending rate reduced by at least 33%	6 months
1b	An adult or child who has received an anti-social behaviour intervention (or equivalent local measure) in the last 12 months	A 60% reduction in anti-social behaviour across the family	
1c	An adult prisoner who is less than 12 months from his/her release date and will have parenting responsibilities on release	When released; no enforcement actions taken whilst on license or supervision in the community	6 months or completion of the order if less than 6 months
1d	An adult who is currently subject to licence or supervision in the community, following release from prison, and has parenting responsibilities	No enforcement actions taken whilst on license or supervision in the community	
1e	An adult currently serving a community order or suspended sentence, who has parenting responsibilities	Successful completion of Community Order. No enforcement action taken whilst serving suspended sentence.	
1f	An adult who has committed an offence in the previous 12 months	Offending rate reduced by at least 33%	6 months
1g	Adults or children referred by professionals because their potential crime problem or offending behaviour is of equivalent concern to the indicators above Or any family/child being worked with by a professional service where crime/ASB is an identified concern	Improved outcomes/evidence of improvement from Agreed Distance Travelled Tool /a statement from a professional confirming there has been significant improvement	

2. Children who have not been attending school regularly

Strategic Goal: "Increase the number of children and young people attending school to 90% or more. To narrow the gap so that all children and young people in BANES do as well as they can, at all levels of learning."

No	Criteria	Significant Outcome Measure	Sustained Measure (if applicable)
<i>The family includes at least one of the following...</i>			
2a	A child who has less than 90% attendance across the last 3 consecutive terms (approximately 12 months)	<p>All school age children have attended in excess of 90%</p> <p>A 50% reduction in exclusions and no more than 2</p> <p>No permanent exclusions</p> <p>In exceptional circumstances where attendance has noticeably increased, and where all problem areas have shown significant improvement; a lower attendance figure may be accepted. A signed statement from the Head Teacher or professional is required, together with the approval of the internal Auditor.</p>	<p>3 consecutive terms (approximately 12 months)</p>
2b	<ul style="list-style-type: none"> • A child who has received at least 3 fixed term exclusions; • A child at primary school who has had at least 5 school days of fixed term exclusion; • A child of any age who has had at least 10 days of fixed term exclusion <p>All in the last 3 consecutive terms (approximately 12 months)</p>		
2c	A child who has been permanently excluded from school in the last 3 consecutive school terms (approximately 12 months)		
2d	A child who is not enrolled with a suitable educational establishment or a child who is attending an alternative educational provision.		

3. Children who need help

Strategic Goal: "Increase the number of children and young people who live in a safe and supportive family and parents are better able to meet their children's emotional and developmental needs."

No	Criteria	Significant Outcome Measure	Sustained Measure (if applicable)
<i>The family includes at least one of the following...</i>			
3a	A child who has been identified as needing early help, including young carers	CAF/ Early Help Assessment noting improved outcomes/evidence of improvement from Distance Travelled Tool or statement from a professional	6 months
3b	A child 'in need' under Section 17, Children Act 1989 and / or a child who has been subject to an enquiry under Section 47, Children Act 1989	All children in the household are not on a Child in Need plan and have stepped down to early help service or closed and no referral to Social Care	
3c	A child subject to a Child Protection Plan	All children in the household are not on a Child Protection or a Child in Need plan and have stepped down to early help service or closed and no repeat referral to Social Care.	
3d	Young mothers - families where a mother gave birth at the age of 18 or under, and / or receiving a service by the Family Nurse Partnership (FNP)	If the family are no longer in need of additional support from Preventative Services.	
3g	Families where a child has been listed as 'missing' to the Police	An 80% reduction in the number of missing episodes	
3h	A child at risk of sexual exploitation	Evidence of completing a programme of support and no further concerns reported.	
3j	A child, young person and their family is homeless	Families in suitable housing	
3k	A child in care	Child in care has returned home and is not on a Child Protection or Child in Need plan	

4. Adults out of work or at risk of financial exclusion or young people at risk of worklessness

Strategic Goal: "All adults are engaged in work, training and able to meet the financial needs of their family"

No	Criteria	Significant Outcome Measure
<i>The family includes at least one of the following...</i>		
4a	An adult in receipt of out of work benefits	<p>At least one adult in the family has moved off out-of-work benefits into continuous employment (<i>can be claimed as a stand-alone outcome measure</i>)</p> <p>The adult moves:</p> <ul style="list-style-type: none"> • Off Income Support or ESA for 13 weeks • Off JSA for 26 weeks • Into the Working Enough category of Universal Credit (UC) for 13 weeks • From the UC Intensive Work Search category to the Light Touch category for 26 weeks <p>Evidence of progress to work as follows:</p> <ul style="list-style-type: none"> • Completed a CV • Interview for work/training • Attended a Job Club • Sector Based Work Academy / Employability Course/Skills based training • Work Placement/or volunteering • Employment under 16 hrs per week • Engage with a DWP programme • Achieving an accredited qualification • Engages in 3 months of whole family support of which one purpose is to remove barriers to work.
<p>Note: In accordance with DWP, the following are not expected to work at present or will never be required to work: those too sick to work, those over the state pension age, those with significant caring responsibilities and lead carers for a child less than one year's old, and therefore are exempt from the progress to work outcome measure</p>		

No	Criteria	Significant Outcome Measure
4b	<p>A young person 16 to 19 years who is:</p> <ul style="list-style-type: none"> • about to leave school with no planned education, employment or training; <p>or</p> <ul style="list-style-type: none"> • not in education, employment for training (NEET) 	<p>All young people 16 to 19 years old in household, if not in full time education, are doing one of the following:</p> <ul style="list-style-type: none"> • enrolled in higher or further education • an apprenticeship or traineeship • volunteering with a named organisation • work experience • other intervention that can remove barriers to work
4c	<p>Parents and families being at significant risk of financial exclusion. This may include those with problematic/ unmanageable levels and forms of debt and those with significant rent arrears.</p>	<p>Debt management plan agreed with approved advisor and plan implemented</p> <p>Distance travelled measure on reduction in difficulties associated with personal finances evidenced by professional.</p>

5. Families affected by domestic violence and abuse.

Strategic Goal: "All families live in homes where they feel safe."

No	Criteria	Significant Outcome Measure	Sustained Measure (if applicable)
<i>The family includes at least one of the following...</i>			
5a	A household member has been subject to a Police call out for at least one domestic incident, where there is a child residing in the household.	50% reduction of reported incidences or Police call outs involving a domestic violence/abuse incident	6 months
5b	<p>A young person or adult, who has previously experienced and/or is currently experiencing and/or is at risk of domestic violence or abuse.</p> <p>A young person or adult who is a perpetrator of domestic violence or abuse, where there is a child residing in the household.</p>	<p>Either / or:</p> <ul style="list-style-type: none"> • A statement/report detailing there has been significant and sustained improvement. • Referred to relevant support service • Intervention from a children services professional 	

6. Parents and children with a range of health problems

Strategic Goal: "All family members are resilient and able to make healthy lifestyle choices"

No	Criteria	Significant Outcome Measure	Sustained Measure (if applicable)
<i>The family includes at least one of the following...</i>			
6a	An adult with mental health issues and who has parenting responsibilities or a child with mental health issues.	A statement / report from a professional, stating that all family members who were identified as having a mental health issue and/or as having a drug or alcohol issue; is now controlled, managed and is not affecting their parenting responsibilities	6 months
6b	An adult with drug or alcohol issues and who has parenting responsibilities or a child with drug or alcohol issues.		
6c	Adults with parenting responsibilities or children who are referred by professionals as having health issues such as smoking, developmental delay, unhealthy weight and uncontrolled diabetes.	Appropriate support in place to help those with health issues to reduce risk such as no admissions to hospital, smoking cessation support, weight management support, speech and language support. And/or a statement/report/distance travelled tool from a professional, showing 3 months sustained improvement.	
6d	Parents who are receiving a Universal Partnership / Plus service/Family Nurse Partnership service	If the family are no longer in need of additional support from Preventative Services	