

Companion Entitlement

If your Diamond Travelcard includes Companion entitlement (shown by a red C in the top right corner), another person may travel with you free on local buses during the hours of operation of the scheme **within the scheme area only** (plus Wiltshire). This local entitlement also applies to travel from the scheme area to places outside the scheme area. **However, if you get on a bus outside the scheme area, the Companion entitlement may not be valid, even if you are travelling back into the scheme area.** For full details about the Companion entitlement, please refer to the Application Form.

Community Transport

If you belong to a Community Transport group, your Diamond Travelcard entitles you to discounted fares on local dial-a-ride services. For full details, please contact the group.

Please look after your Diamond Travelcard and keep it in a safe place.

If you lose it, a replacement can be issued on application to your nearest Council Connect office but a non-refundable administration fee will be charged.

If you move, please notify us of your new address as soon as possible. If you move out of Bath and North East Somerset, you will need to apply to your new Council for a replacement bus pass.

For timetable information on all local bus services, please visit www.traveline.info or telephone Traveline on 0871 200 2233 (BT callers charged 10p per minute plus 6p set-up fee per call; mobile and other phone providers' charges vary).

Safe travel tips

- Take care and hold the handrail whilst getting on and off the bus.
- Sit down at the first available seat - certain seats are designated for the use of elderly and disabled persons.
- Hold the handrail whilst seated if possible.
- Please keep the gangway clear.
- When you want to get off, notify the driver by ringing the bell in plenty of time.
- Remain seated until the bus has stopped.

If you need any more information, please contact Council Connect on 01225 394041.

This leaflet about the Diamond Travelcard can be made available in a range of community languages, large print, Braille, on tape, electronic and accessible formats from the Public Transport Team - telephone 01225 477674.

The Diamond Travelcard explained

Find out more inside.



Bath & North East Somerset Council

www.bathnes.gov.uk/travel

Diamond Travelcards are issued to older people and persons with qualifying disabilities. The qualifying age will rise from 60 to 65 over a 10 year period up to 2020. Please refer to the table below to check when you will become eligible.

DATE OF BIRTH	DATE OF ELIGIBILITY
on/before 5th April 1950	60th birthday
6 April 1950 - 5 May 1950	6 May 2010
6 May 1950 - 5 June 1950	6 July 2010
6 June 1950 - 5 July 1950	6 Sept 2010
6 Jul 1950 - 5 Aug 1950	6 Nov 2010
6 Aug 1950 - 5 Sept 1950	6 Jan 2011
6 Sept 1950 - 5 Oct 1950	6 Mar 2011
6 Oct 1950 - 5 Nov 1950	6 May 2011
6 Nov 1950 - 5 Dec 1950	6 July 2011
6 Dec 1950 - 5 Jan 1951	6 Sept 2011
6 Jan 1951 - 5 Feb 1951	6 Nov 2011
6 Feb 1951 - 5 Mar 1951	6 Jan 2012
6 Mar 1951 - 5 Apr 1951	6 Mar 2012
6 Apr 1951 - 5 May 1951	6 May 2012
6 May 1951 - 5 June 1951	6 July 2012
6 June 1951 - 5 July 1951	6 Sept 2012
6 July 1951 - 5 Aug 1951	6 Nov 2012
6 Aug 1951 - 5 Sept 1951	6 Jan 2013
6 Sept 1951 - 5 Oct 1951	6 Mar 2013
6 Oct 1951 - 5 Nov 1951	6 May 2013
6 Nov 1951 - 5 Dec 1951	6 July 2013
6 Dec 1951 - 5 Jan 1952	6 Sept 2013

Together with other schemes around the country, this forms part of an entitlement to free off-peak bus travel for elderly and disabled persons covering the whole of England.

Where is it valid?

The Diamond Travelcard entitles you to free travel on local bus services anywhere in England between 9.30am and 11pm on Mondays to Fridays and all day Saturdays, Sundays and Bank Holidays. This is the national minimum concession.

Within the Diamond Travelcard scheme area (Bath & North East Somerset, Bristol, North Somerset and South Gloucestershire), you can travel free on local buses at any time except between 4am and 9am Mondays to Fridays (no time restriction at weekends or on Bank Holidays). This local entitlement also applies to travel from the scheme area to places outside the scheme area. However, if you get on a bus outside the scheme area, the national minimum concession applies - even if you are travelling back into the scheme area.



EXAMPLE OF PASS

The Diamond Travelcard is not valid on:

- Bath City Tour or Skyline Tour (except short local journeys).
- Bristol Open-Top Tour.
- Long-distance coach services (with some exceptions - please contact the coach operator for full details).
- Rail and ferry services.
- Tram, Underground and Metro services.
- Taxis.
- Local bus services in Scotland, Northern Ireland, Isle of Man, Channel Islands or Wales (except for travel on bus services X10, X11 and X14 between Bristol or South Gloucestershire and Chepstow, Newport or places in between).

To get free travel with your Diamond Travelcard, you must show it to the driver every time you get on a bus. Some bus companies will require you to state your destination and issue a ticket to you. If so, please keep the ticket until you get off the bus - you may need to show it to an inspector.