
Bath & North East Somerset Council

Annual Performance Summary

The Housing and Wellbeing Strategy 2010-2015 sets out how we will improve local housing and access to affordable housing through interventions and services targeted at increasing the provision of housing for people with low incomes and improving the housing conditions of the most vulnerable in our community – the elderly, the disabled, the homeless and those living in high risk accommodation.

Our performance achievements for 2010/11 are:

Affordable warmth

- 679 properties have had cavity wall insulation, loft insulation or damp proofing installed through the Warm Streets initiative. 86% of these properties are occupied by vulnerable people who need to live in warm homes.

Customer focus

- 90.7% customers are satisfied with the service.

Delivering new affordable housing

- 160 new homes have been built and all new build properties meet the Government's Code 3 standard for energy efficiency.

Preventing homelessness

- 58 new private sectors tenancies have been started through the Homefinder Scheme which prevents homelessness by supporting families and individuals into a rented home.
- The number of homeless households living in temporary accommodation has reduced by 64% in the last 6 years.

Improving private sector housing

- 219 Disabled Facilities Grants have been completed enabling disabled people to carry out adaptations to live at home safely and independently.
- 374 private homes have been improved or brought up to a safe and healthy standard of repair.