
Bath & North East
Somerset Council



APPROVED TRADER
DIRECTORY 2011/12

TRADING STANDARDS



Making Bath & North East Somerset an
even better place to live, work and visit

What is Buy With Confidence?



Have you ever wanted a reliable business – perhaps a plumber, builder or electrician – and not known where to go? Most directories list names and telephone numbers, but give little help if you want to find someone you can trust.

This directory is different. All the businesses here are members of Buy with Confidence. This means they have been visited and assessed by an officer from Bath & North East Somerset Trading Standards, who has made sure they match up to the scheme's standards – which have themselves been checked and approved by the Office of Fair Trading. We believe our members put the customer first, and we are proud to approve them.

Of course we cannot guarantee these businesses will never let you down, but we believe if something does go wrong your problems will be dealt with fairly and promptly. We also cannot guarantee the financial stability of a member. However, we hope you will agree with us that honest local businesses are more likely to weather economic storms than “get rich quick” merchants.

As you look in our directory, you will see what a wide range of businesses are covered, and hope this will make it useful. Our members have stamped addressed feed back forms to help us check they keep to our high standards Please make sure you ask for one, and take the time to fill it in.

Our membership is steadily increasing, so visit www.buywithconfidence.gov.uk to see our latest list.

Some of the entries have been offered provisional membership, as at the time of publication not all checks had been completed. Please contact us at 01225 396753 if you'd like more information.

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Home Interiors

- **Cleaning Carpets / Upholstery**
- **Carpentry**
- **Energy Assessor**
- **Flooring**
- **Painting & Decorating**
- **Property Maintenance**
- **Bathrooms / Kitchens / Conservatories**
- **Plastering Specialists**

Inside this section

Whether you are looking for someone to paint the living room, install a new kitchen or build a conservatory, you will find details of honest and reliable businesses over the next few pages.

Carpet & Upholstery Cleaning

Advantex

Carpet & Upholstery Cleaning

18 Matthews Close,

Stockwood, Bristol,

Somerset, BS14 8NL

Telephone: 01275 544323

Mobile: 0800 9230332

Email: Advantex@dsl.pipex.com

www.advantex-cleaning.co.uk

Carpet Cleaning Carpets Cleaners Cleaning Services Rug Cleaning Upholstery Cleaning

Ben's Carpet and Upholstery Cleaning

Carpet and upholstery cleaning

Midsomer Norton, Radstock,

Somerset, BA3 2UN

Telephone: 01761 415922

Mobile: 07729 365846

Email: benscarpetcleaning@hotmail.com

www.benscarpetcleaning.com

Carpet Cleaning Cleaners Cleaning Services Upholstery Cleaning

Star Clean of Bath Ltd

Commercial and Domestic Carpet & Upholstery Cleaning.

Suites, curtains, rugs, leather, mattresses

15 Frenchfield Road,

Peasedown St John, Bath,

Somerset, BA2 8SL

Telephone: 01761 439362

Mobile: 07793 060987

Email: david-j.thorne@sky.com

Carpet Cleaning Cleaners Cleaning Services Upholstery Cleaning

Carpentry

Michael Fletcher

Interior woodwork and joinery
Cabinet Makers, Carpenter Design, Furniture Maker, Joiner
14 Crandale Road,
Bath, BA2 3HX
Telephone: 01225 466484, Fax: 01225 466484
Email: smjfletcher@gmail.com

Wellow Woodwork

Woodworking, carpentry, furniture making/fitting
6 Flatwoods Crescent,
Claverton Down, Bath
Somerset, BA2 7AH
Telephone: 01225 837745
Email: nickweaver@wellowwoodwork.co.uk
Cabinet Makers, Carpenter Design, Furniture Maker, Gates

Nick Stephens Carpentry & Cabinet Makers

83 Eastwood Road
Brislington
Bristol
BS4 4RR
Telephone: 0117 9773840, Mobile: 07974385208
Email: nickscarpentry@hotmail.co.uk
Cabinet & Furniture Maker, Interior/Exterior Woodwork & Joinery

Energy assessor

Gary Hilton

Energy assessor, domestic and commercial
68 Naishes Avenue,
Peasedown St John, Bath,
Somerset, BA2 8TW
Telephone: 01761 431941, Mobile: 07971 395622
Email: garyjhilton@hotmail.com
www.garyhilton.co.uk

Flooring

Paul Ealey Flooring

All aspects of flooring including carpet tiles, vinyl flooring, commercial flooring, safety flooring, domestic carpets, industrial flooring and solid wood flooring as well as contract fitting and contract flooring
8 Teddington Close,
Southdown, Bath,
Somerset, BA2 1HT
Telephone: 01225425778
www.paulealeyflooring.co.uk
Carpets Floor Tiles Flooring

Painting & Decorating

Hales decorating services

Interior and exterior painting and decorating
5 Lawrence Road,
Coleford, Radstock,
Somerset, BA3 5PU
Telephone: 01373 812385
Mobile: 07801710554
Email: richard@halesdecoratingservices.co.uk
www.halesdecoratingservices.co.uk

Robinson & Sons Painting and Decorating Specialists

Building, Painting, Decorating, Renovations
Moderna Cottage, 5 Wells Road,
Corston, Bath,
Somerset, BA2 9AZ
Telephone: 01225 872 637
Mobile: 07766 500 877
Email: info@robinsonandsons.co.uk
www.robinsonandsons.co.uk
Building and Construction Building Construction and Maintenance Decorators Painters Painting Roofing

Wall to Wall Decorators

Decorating contractor
 15 Audley Avenue,
 Weston, Bath,
 Somerset, BA1 3BL
 Telephone: 01225445679
 Mobile: 07748061624
 Email: danandpat@tiscali.co.uk
 Decorators Painters

Property Maintenance**BPM Maintenance**

2 Tennyson Place,
 Milton Avenue, Bath,
 Somerset, BA2 4QZ
 Telephone: 01225 462598
 Mobile: 07976 911734
 Fax: 01225 329813
 Email: info@bathpropertymaintenance.co.uk
 All aspects of Property Maintenance including building,
 plumbing, painting, roofing, carpentry, gates, fascias, guttering,
 central heating, electrical & gas servicing

Facelift Home & Garden

Building and Landscape Gardening
 9 Combe Grove,
 Combe Park, Bath
 Somerset, BA1 3NU
 Telephone: 01225 336473
 Email: info@facelifthomeandgarden.co.uk
 www.facelifthomeandgarden.co.uk
 Building and Construction Garden Design Gardens/Gardening
 Landscaping Kitchens Lofts Patios

Fairfield Group

Fiddington,
 Berkley Road,
 Frome
 Somerset, BA11 2EE
 Telephone: 01373 464577
 Mobile: 07957 768913
 Email: enquiries@fairfieldgroup.net
 www.fairfieldgroup.net
 Response maintenance, Project management, refurbishments
 and maintenance, Kitchen and bathroom design and
 installation. All aspects of electrical works. Plumbing and
 heating. All aspects of building and construction

Jones Specialist Building Contractors Ltd

Wesley Terrace,
 Pensford, Bristol,
 Somerset, BS39 4HL
 Telephone: 01761 490037
 Mobile: 07776 496856
 Fax: 01761 490037
 Email: clivejones@jonesbuilders.co.uk
 www.jonesbuilders.co.uk
 Building and Construction Conservatories Home
 Improvements Sheds/Garden Buildings Stone Masons

Robinson & Sons Building Services Ltd

Building, Painting, Decorating, Renovations
 Moderna Cottage, 5 Wells Road,
 Corston, Bath,
 Somerset, BA2 9AZ
 Telephone: 01225 872 637
 Mobile: 07766 500 877
 Email: info@robinsonandsons.co.uk
 www.robinsonandsons.co.uk
 Building and Construction Building Construction and
 Maintenance Decorators Painters Painting Roofing

H Seaman & Son

Building Contractor
89 Walcot Street,
Bath
Somerset, BA1 5BW
Telephone: 01225 743425
Mobile: 07885 228747
Email: sales@seaman-son.co.uk
Bathroom installation Building and Construction Building
Construction and Maintenance

The Bathroom & Kitchen Fitting Specialists

Bathroom installation Bathrooms Kitchens
The Garbutt, Stratton Road,
Holcombe, Bath,
Somerset, BA3 5ED
Telephone: 0780 8511982
Bathroom installation Bathrooms Kitchen Fitter Kitchens

The Traditional Timber Window Company

Units 1 & 2 Wansdyke Workshops, Unity Road,
Keynsham, Bristol, Somerset, BS31 1NH
Telephone: 0117 9867457, Fax: 0117 9867457
Email: tttwc@tiscali.co.uk
www.tttwc.co.uk
Repair & Replacement of Timber Windows & Doors

Plastering Specialists**Artistic Plastercraft Ltd**

Supply and fitting of ornamental Plaster Mouldings
16-18 Lyndhurst Road,
Oldfield Park, Bath, Somerset, BA2 3JH
Telephone: 01225 315404
Email: enquiries@artisticplastercraft.co.uk
www.artisticplastercraft.co.uk
Decorative Features Plasterer

Garry Streicher Plastering

104 Edgeworth Road,
Kingsway, Bath, Somerset, BA2 2LU
Telephone: 01225 317878
Plastering

Oliver Hazael

1 Seymour Road,
Bath, Somerset, BA1 6DY
Telephone: 01225 331079
Mobile: 07813 068790
Plastering & Carpentry



You've never met him before

And now he wants to repair
your property straight away

Are you really going to
say yes?

- Unnecessary work
- Expensive prices
- Shoddy workmanship
- Bullying

That's what complainants tell Trading Standards they've received from doorstep sellers. They often don't leave their name and address and are untraceable once they've taken your money.

Think you want work done?
Then find 3 established businesses and ask for quotes.



Home Exteriors

- **Builders**
- **Drainage**
- **Driveways/Tarmac**
- **Fencing**
- **Garage Doors**
- **Gardens**
- **Gates/Railings/Ironworks**
- **Roofing**
- **Stonemason**

Inside this section

Whether you are looking for someone to fix your guttering, or build that extension you've been saving for you will find details of honest and reliable businesses over the next few pages.

Builders

Avon Builders

General building, extensions, alterations, loft conversions, general roofing, contractor/repairs
Wayside, 81 Old Fosse Road,
Odd Down, Bath,
Somerset, BA2 2SS
Telephone: 01225 834522
Email: paulwootten@blueyonder.co.uk
Building and Construction Building Construction and Maintenance Flat Roofing Home Improvements Roofing

Craftbuild Building Services

General Building, Kitchens, Bathrooms etc
86 Wyville Road,
Frome, Bath,
Somerset, BA11 2BZ
Telephone: 01373 301075
Mobile: 07793 206025
Email: grahamlear@aol.com
Bathrooms Building and Construction Building Construction and Maintenance Kitchens

J Crozier (Builder) Ltd

General Builder, Building Maintenance
Building and Construction and Maintenance
Picklands, Bloomfield Road,
Timsbury, Bath,
Somerset, BA2 0LH
Telephone: 01761 471931
Mobile: 07802 357680
Fax: 01761 471931
Email: crozierbuilders@btconnect.com

Facelift Home & Garden

Building and Landscape Gardening
 9 Combe Grove,
 Combe Park, Bath
 Somerset, BA1 3NU
 Telephone: 01225 336473
 Email: info@facelifthomeandgarden.co.uk
www.facelifthomeandgarden.co.uk
 Building and Construction Garden Design Gardens/Gardening
 Landscaping Kitchens Lofts Patios

Jones Specialist Building Contractors Ltd

Wesley Terrace,
 Pensford, Bristol,
 Somerset, BS39 4HL
 Telephone: 01761 490037
 Mobile: 07776 496856
 Fax: 01761 490037
 Email: clivejones@jonesbuilders.co.uk
www.jonesbuilders.co.uk
 Building and Construction Conservatories Home
 Improvements Sheds/Garden Buildings Stone Masons

Western Building Consultants Ltd

Building Surveying, Health & Safety, Architectural Design,
 Project Management
 Unit 2, Wansdyke Business Centre,
 Oldfield Lane, Bath,
 Somerset, BA2 3LY
 Telephone: 01225 789307
 Mobile: 07899 840359
 Fax: 01225 460737
 Email: enquiries@westernbuildingconsultants.co.uk
www.westernbuildingconsultants.co.uk
 Architectural Services Building and Construction Civil
 Engineering Energy Assessors Engineering (Consulting,
 Structural & Civil) Health and Safety Consultants

R J Gore & Son

30 Wellsway, Bath, Somerset, BA2 2AA
 Telephone: 01225 833139
 Email: info@rjgoreandson.co.uk
www.rjgoreandson.co.uk
 Building, Extensions, Kitchen Conversion, Loft Conversions,
 Garages, Roofing, Bathroom Conversion

Drainage

Roman Rod Ltd

Drainage and Plumbing
 Hillside, 13 Bennetts Road,
 Lower Swainswick, Bath,
 Somerset, BA1 7AW
 Telephone: 01225 332181
 Email: info@romanrod.com
 Drainage Services Drains Plumber Plumbing

Driveways / Tarmac

Greenwood Surfacing

Surfacing contractor, macadam laying, block paving, driveways
 Block Paving Driveways Fencing Paths Patios Paving Tarmac
 2 Pulteney Gardens,
 Bath
 Somerset, BA2 4HG
 Telephone: 01225 461382
 Email: nickbower@btinternet.com
www.greenwoodsurfacing.com

Springfield Road Surfacing Co Limited

Tarmac, Block Paving, Driveways, Groundworks
 Mill Lane Trading Estate,
 Radstock, Bath,
 Somerset, BA3 5TX
 Telephone: 01761 433772
 Email: springfield.surf@btconnect.com
 Block Paving Driveways Paving Tarmac

Fencing

Colliver Fencing

Fencing, Slabs, Maintenance, guttering
52 Somerset Way,
Paulton, Bristol,
Somerset, BS39 7YX
Telephone: 01761 415366
Mobile: 07989 362955
Fax: 01761 415366
Email: mikecolliver@hotmail.co.uk
Fencing Gates Guttering

County Fencing Ltd

Supply and erection of all types of fencing and gates
Brookleaze, Stockwood Vale,
Keynsham, Bristol,
Somerset, BS31 2AL
Telephone: 0117 986 6740
Email: county-fencing@fsmail.net

Gardens of Bath

Landscape Gardening, Garden Maintenance, Patio, Fencing,
Decking, Rubbish Clearance
10 Alderley Road, Bath
Somerset, BA2 1LB
Telephone: 01225 429421
Email: info@gardensofbath.co.uk
www.gardensofbath.co.uk
Fencing Garden Design Garden Maintenance Gardeners
Gardens Gardens/Gardening Landscaping Patios

Garage Doors

ADL Garage Doors / Avon Door & Lock Co Ltd

Units 10A & 11, Old Mills Industrial Estate,
Paulton
Somerset, BS39 7SU
Telephone: 01225 738866
Fax: 01761 416647
Email: info@avondoorlock.co.uk
www.avondoorlock.co.uk
Garage Door & Automation Specialists, Locksmiths & Security
Specialists, Spares for Garage Doors, Radio/Remote Door
Operations, Shop Fronts/Office Doors, Roller Shutters, Window
Shutters, Security Bars/Grilles, Patio Awnings.

Secure Door Services

Garage Door Specialists, Garage Door Motors, Spares,
Security Products, Roller Shutters, Automation, Repairs
Radstock Road, Midsomer Norton,
Somerset, BA3 2AD
Telephone: 01761 419999
Mobile: 07977 927590
Email: info@sdsgaragedoors.co.uk
www.sdsgaragedoors.co.uk

Garden Maintenance / Clearance

Gardens of Bath

Landscape Gardening, Garden Maintenance, Patio, Fencing,
Decking, Rubbish Clearance
10 Alderley Road, Bath
Somerset, BA2 1LB
Telephone: 01225 429421
Email: info@gardensofbath.co.uk
www.gardensofbath.co.uk
Fencing Garden Design Garden Maintenance Gardeners
Gardens Gardens/Gardening Landscaping Patios

Jay Furze Garden Services

Gardening, Mowing, Hedge Cutting, Tree Pruning, Conifer Reduction, Gravel Laying, Fencing, General Garden Maintenance, Garden Clearance, Rubbish Clearance
22 Redlands Terrace,
Midsomer Norton, Bath, Somerset, BA3 2NQ
Telephone: 01761 418777 Mobile: 07969 681490
Driveways Fencing Garden Maintenance Gardeners
Gardens Gardens/Gardening Waste Disposal

Jim's Mowing

Garden maintenance, pressure cleaning of paving, patios, paths and decking
Cleaners Cleaning Services Garden Maintenance Gardeners
Gardens Gardens/Gardening Patios
34 Frome Road, Radstock, Somerset, BA3 3LE
Telephone: 01761 437517, Mobile: 07792 032294
Email: david.wright@jimsmowing.co.uk
www.jimsmowing.co.uk

Gates / Railings / Ironworks

PH Gates & Fabrications

Gates, Railings, Structural steelwork, Ornamental Ironwork etc
Unit H4, Second Avenue,
Westfield Industrial Estate, Radstock, Somerset, BA3 4BH
Telephone: 01761 411322
Email: hicks540@aol.com
www.phgates.co.uk

M C Engineering Keynsham Forge

General engineering, welding, ornamental ironwork, security gates, grills etc
3B Lays Farm,
Charlton Road, Keynsham, Somerset, BS31 2SE
Telephone: 0117 9864196, Mobile: 07932 166653
Fax: 0117 9864196
Email: info@keynshamforge.co.uk
www.keynshamforge.co.uk

Roofing

Paulton Flat Roofing

Flat Roofing
18 Fosseyway South,
Midsomer Norton, Bath, Somerset, BA3 4AN
Telephone: 01761 416722
Mobile: 07760 201574
Email: lynette.baughan@sky.com

Robinson & Sons Roofing Specialists

Building, Painting, Decorating, Renovations
Moderna Cottage, 5 Wells Road,
Corston, Bath,
Somerset, BA2 9AZ
Telephone: 01225 872 637
Mobile: 07766 500 877
Email: info@robinsonandsons.co.uk
www.robinsonandsons.co.uk
Building and Construction Building Construction and
Maintenance Decorators Painters Painting Roofing

Stonemason

J Graham

Stonemason, stonewalling, stonecleaning, terraces & patios, stone flooring, fireplaces, restoration
Block Paving Building and Construction Fireplace retailer/
installers Patios Paving Stone Masons
48 Frenchfield Road,
Peasedown St John, Bath,
Somerset, BA2 8SL
Telephone: 01225 480587
Mobile: 07713 293 767
Email: mail@jgraham-stonemason.com
www.jgraham-stonemason.com



Home & Appliance Repair/Installation

- Aerial / Television Installers
- Electrical Services
- Portable Appliance Testing
- Plumbing
- Heating

Inside this section

Whether you are looking for someone to service your boiler, fix that leaking tap or install a tv aerial, you will find details of honest and reliable businesses over the next few pages.

Aerial / Television Installers

M J Q TV & Aerial Services

Aerial & Satellite Installations TV Sales & Repairs

43a Upper Bloomfield Road,

Bath

Somerset, BA2 2RY

Telephone: 01225 830019

Mobile: 07832 193956

Email: MJQ.TV@Tiscali.co.uk

Appliance Repairs Domestic Appliances and Repairs

Televisions/Hi Fi/Aerials

Moss of Bath

Electrical retailer, televisions, surround sound systems, HiFi,

Multi-room audio systems, portable radios, headphones,

cables/accessories, furniture

45 St James Parade,

Bath

Somerset, BA1 1UQ

Telephone: 01225 331441

Fax: 01225 444036

Email: sales@mossofbath.co.uk

Electrical Equipment Televisions/Hi Fi/Aerials

Electrical Services

AF Denning Ltd

Electrical contractors

8 Vale View,

Radstock, Bath,

Somerset, BA3 3QD

Telephone: 01761 437035

Fax: 01761 437035

Email: member@afdenning.wanadoo.co.uk

www.electriciansradstock.co.uk

Alarms Domestic Appliances and Repairs Electrical

Equipment Electrical Services Electricians Heating Portable

Appliance Testing (PAT) Security Equipment Security Systems

BPM Electrical

2 Tennyson Place,
Milton Avenue, Bath,
Somerset, BA2 4QZ
Telephone: 01225 462598
Mobile: 07976 911734
Fax: 01225 329813
Email: info@bathpropertymaintenance.co.uk
From repair of minor faults to full rewire. Homebuyer/Landlord
electrical reports. Alarms

Darren Wilkins Electrical Contractors Ltd

Electrical Contractors
Unit10, Old Mills Industrial Estate,
Paulton, Bristol,
Somerset, BS39 7SU
Telephone: 01761 415310
Mobile: 07778 492534
Fax: 01761 415316
Email: info@dwilkinselectrical.co.uk
www.dwilkinselectrical.co.uk
Alarms Burglar Alarms Door Entry Systems Electrical Safety
Electrical Services Electricians Homebuyers/Landlords
electrical reports Portable Appliance Testing (PAT)

Fairfield Group

Fiddington,
Berkley Road,
Frome
Somerset, BA11 2EE
Telephone: 01373 464577
Mobile: 07957 768913
Email: enquiries@fairfieldgroup.net
www.fairfieldgroup.net
Periodic electrical inspections. Installations & Maintenance.
Portable appliance testing. Project management

Henden Electrical Ltd

Electrical Contractor
52 Longfellow Avenue,
Bath
Somerset, BA2 4SH
Telephone: 01225 425363
Mobile: 07836 283192
Email: info@henden-electrical.com
www.henden-electrical.com
Electrical Safety Electrical Services Electricians Homebuyers/
Landlords electrical reports Portable Appliance Testing (PAT)

JCG Electrical Ltd

Electrician
Braysdown Works, Braysdown Lane,
Peasedown St John, Bath,
Somerset, BA2 8LL
Telephone: 01761 431971
Fax: 01761 431972
Email: sales@jcgelectrical.co.uk
www.jcgelectrical.co.uk
Alarms Door Entry Systems Electrical Safety Checks
Portable Appliance Testing (PAT)

Kitson Electrical

Electrical Design, Installation, Inspection and Testing
3 Prospect Place,
Bathford, Bath,
Somerset, BA1 7TW
Telephone: 01225 851662
Mobile: 07818 404185
Email: office@kitsonselectrical.com
www.kitsonselectrical.com
Electrical Equipment Electrical Safety Electrical Services
Electricians Homebuyers/Landlords electrical reports

Plumbing

BPM Plumbing & Heating

2 Tennyson Place,
Milton Avenue, Bath,
Somerset, BA2 4QZ
Telephone: 01225 462598
Mobile: 07976 911734
Fax: 01225 329813
Email: info@bathpropertymaintenance.co.uk
Minor repairs to full central heating system. Bathrooms,
Kitchens, Gas, Boilers, Property Maintenance

E S Harper & Son Ltd

Building, Plumbing and Heating
66 Manor Road,
Saltford, Bristol,
Somerset, BS31 3AB
Telephone: 01225 872451
Email: esharperson@msn.com
Building and Construction Heating Plumber Plumbing

Roman Rod Ltd

Drainage and Plumbing
Hillside, 13 Bennetts Road,
Lower Swainswick, Bath,
Somerset, BA1 7AW
Telephone: 01225 332181
Email: info@romanrod.com
Drainage Services Drains Plumber Plumbing

T B Price Plumbing

Plumbing
31 Cameley Green,
Twerton, Bath,
Somerset, BA2 1SA
Telephone: 07813 559303
Email: terryprice31@blueyonder.co.uk
www.plumberinbath.co.uk
Bathroom installation Bathrooms Plumber Plumbing Tiles/
Mosaics

R J Mitchell & Son Ltd

Plumbing & Heating Engineers
10 Alderley Road,
Southdown, Bath,
Somerset, BA2 1LB
Telephone: 01225 424089
Fax: 01225 424089
Email: info@plumbersofbath.co.uk
www.plumbersofbath.co.uk
Bathrooms Boiler Control Specialist Central Heating Gas
Servicing Heating Plumber Plumbing

McAdam Plumbing & Heating

Plumbing engineer. All water and gas
13 Haviland Grove,
Weston, Bath,
Somerset, BA1 4JP
Telephone: 07815 547313
Email: phelimmcadam68@yahoo.co.uk
Boiler Control Specialist Central Heating Gas Servicing
Heating Plumber Plumbing

A G Oldall Heating & Plumbing Specialists

Central heating & plumbing

3 Abington Place,
Banwell Road, Bath,
Somerset, BA2 2RW

Telephone: 01225 836088

Mobile: 07836 254417

Boiler Control Specialist Central Heating Gas Servicing
Heating Plumber Plumbing

TPM (South West) Ltd

Plumbing, Heating and Building Contractors

Unit 1, Kingsmead Terrace,
Bath

Somerset, BA1 1UX

Telephone: 01225 851167

Fax: 01225 336432

Email: tpmsouthwest@msn.com

Central Heating Gas Servicing Heating Plumber Plumbing
Property Maintenance

South West Heating

Installation of renewable energy, solar heating, super efficient
boilers, under floor heating, rainwater harvesting

Homefield, Gloucester Road,

Upper Swainswick, Bath,

Somerset, BA1 8BP

Telephone: 0845 338 7048

Mobile: 07860186879

Fax: 0845 338 7049

Email: sales@swheating.com

www.swheating.com

Boiler Control Specialist Central Heating Green Products and
Services Heating Plumber Plumbing



Show your customers
the **sign** of trust



If you are an honest and reputable trader trading in the Bath & North East Somerset area why not apply to join the **Buy With Confidence** trader scheme and show your customers that you are approved by **Trading Standards**

For more information or to apply online go to:
www.buywithconfidence.gov.uk

**Bath & North East
Somerset Council**




www.avonfire.gov.uk

Fire safety advice from the people you can trust



Call Avon Fire & Rescue Service on 0800 1693 999 to arrange your Home Fire Safety Visit, where smoke alarms will be fitted free if required.

PREVENTING PROTECTING RESPONDING

Security & Fire safety

- Avon Fire & Rescue Fire Safety Advice
- Alarms / Fire / Intruder
- Locksmiths
- Security Doors

Inside this section

Whether you are looking for someone to cut a key, advise you on security or supply a fire alarm, you will find details of honest and reliable businesses over the next few pages.

Fire Alarms / Intruder Alarms

Caremaster

Install, Repair & Maintain Intruder Alarms
 1 Radford Hill,
 Timsbury, Bath,
 Somerset, BA2 0LE
 Telephone: 01761 471116
 Mobile: 07889 363018
 Email: colin.allen2@virgin.net
 Alarms Burglar Alarms

Durrant Security Alarms

Installation of Fire Alarms and Security Alarms
 Middlegarth, Wellow Lane,
 Hinton Charterhouse, Bath,
 Somerset, BA2 7SU
 Telephone: 01225 723515
 Email: jwtdurrant@hotmail.com
 Alarms Burglar Alarms Fire Protection

Tollgate Security Ltd

Security & Fire Safety, Door Entry Systems, Alarms, CCTV Systems, Fire equipment, Control Systems and Engineers
16 Claverton Buildings,
Widcombe, Bath,
Somerset, BA2 4LD
Telephone: 01225 444328
Fax: 01225 339553
Email: phil@tollgatesecurity.co.uk
www.tollgatesecurity.co.uk
Alarms Burglar Alarms CCTV Systems Control Panels
Control Systems Control Systems Engineer Door Entry
Systems Fire Equipment Fire Extinguishers Fire Protection

Locksmiths / Security Doors

Secure Door Services

Garage Door Specialists, Garage Door Motors, Spares,
Security Products, Roller Shutters, Automation, Repairs
Radstock Road, Midsomer Norton,
Somerset, BA3 2AD
Telephone: 01761 419999
Mobile: 07977 927590
Email: info@sdsgaragedoors.co.uk
www.sdsgaragedoors.co.uk

ADL Garage Doors / Avon Door & Lock Co Ltd

Units 10A & 11, Old Mills Industrial Estate,
Paulton
Somerset, BS39 7SU
Telephone: 01225 738866
Fax: 01761 416647
Email: info@avondoorlock.co.uk
www.avondoorlock.co.uk
Garage Door & Automation Specialists, Locksmiths & Security
Specialists, Spares for Garage Doors, Radio/Remote Door
Operations, Shop Fronts/Office Doors, Roller Shutters, Window
Shutters, Security Bars/Grilles, Patio Awnings.

Bath Lock & Key

Supply and fit of locks, Mobile key cutting, Security products,
General locksmith services
112 North Road,
Combe Down, Bath,
Somerset, BA2 5DJ
Telephone: 01225 835500
Mobile: 07843 433386
Email: info@bathlockandkey.co.uk
www.bathlockandkey.co.uk
Key Cutting Locksmiths

**How can you win a
prize in a
competition
you didn't enter?**

Have you received letters

- Saying you have won a prize?
- Asking you to enter a foreign lottery?
- Telling you how you can earn vast sums of money?

**Every day local people get letters like this from
businesses they have never heard of.**

Most come from foreign companies.

They all want your money or your personal details.

Don't expect anything back!

Forget the official looking letters - If it sounds too good to be true, it probably is.

Don't be taken in by junk mail



Motoring & Transport

- Car Repairs / Servicing
- Car Sales
- Transport & Removals

Inside this section

If you are looking for someone to repair, service or MOT your car, or are moving home and need a removal service, you will find details of honest and reliable businesses over the next few pages.

Car Repairs / Servicing

A1 Tyres (Bath) Ltd

Tyres, exhausts, brakes, services, repair

The Auto Centre, Rush Hill,

Bath, BA2 2QX

Telephone: 01225 835813

Mobile: 07734297158

Fax: 01225 835821

Email: sales@a1tyres.co.uk

www.a1tyres.co.uk

Car Repairs Car Servicing Garages Motor Services MOTs
Tyre Fitting

Genuine Car Services Ltd

Car sales, repairs, servicing, MOTs, tyres, recovery

Red Lion Quarry, Frome Road,

Bath

Somerset, BA2 2PP

Telephone: 01225 833582

Fax: 01225 834960

Email: sales@genuinecarservices.com

www.genuinecarservices.com

Auto Electrician Car Body Repairs Car Repairs Car Sales
Car Servicing Garages MOTs Tyre Fitting

Haydon Gate MOT Centre Ltd

Car repairs, servicing, MOTs,

Unit 8a, Haydon Industrial Estate

Haydon, Radstock

Bath, BA3 3RD

Telephone: 01761 439004

Fax: 01225 834960

Email: juliepowney@msn.com

Car Repairs Car Servicing Garages Motor Services MOTs

DGM Bodyworks

Classic Car Restoration, Car Service & Repair, Bodywork Refinishing & Insurance Repairs, MOT Repairs.

32 Green Park Mews, Green Park, Bath, BA1 1JD

Telephone: 01225 317770, Fax: 01225 480644

Email: dgmeyers@talk21.com

Car Accessories and Services Car Body Repairs Car Repairs

Car Servicing Cars Motor Services MOTs

Transport & Removals**Cundick Transport**

Removals & Deliveries, House Clearance

Cheddar House, Tunley Farm,

Tunley, Bath,

Somerset, BA2 0DL

Telephone: 01761 472615

Mobile: 07710 830384

Email: removals@cundick247.fsnet.co.uk

Parfitt Removals Ltd

Removals (both local & national), Piano Moves, House

Storage, House Clearance

Wellesley, Wells Road,

Radstock, Bath,

Somerset, BA3 3SB

Telephone: 01761 432192

Email: info@parfittremovalsltd.co.uk

www.parfittremovalsltd.co.uk

Tranter & Son Removals

Removals (both local & national), Piano Moves, House

Storage, House Clearance

23 Elm Tree Ave,

Radstock, Bath,

Somerset, BA3 3TB

Telephone: 01761 435914

Email: tyrone.tranter@btopenworld.com

www.tranterremovalsandstorage.co.uk



Who would you trust?
Ask Trading Standards



If you are looking for a tradesman you can trust
Ask Trading Standards and visit
www.buywithconfidence.gov.uk
or call Consumer Direct on **08454 04 05 06**

**Bath & North East
Somerset Council**



Professional & Other Services

- **Computer Services**
- **Estate Agents**
- **Food Delivery**
- **Print/Copy Services**
- **Mailbox Rental**
- **Courier Services**
- **Office Suppliers/Stationers**

Inside this section

Whether you are looking for some IT advice, office supplies or a new home, you will find details of honest and reliable businesses over the next few pages.

Computer Services

Systemagic Ltd

Technology Support & Internet Development Business IT Support / Consultancy and Website Design, Development and Marketing

The Studio, Entry Hill, Bath, Somerset, BA2 5LY

Telephone: 01225 426800, Fax: 0871 528 9999

Email: enquiries@systemagic.co.uk : www.systemagic.co.uk

Graphic Design IT Consultancy IT Services IT Supplies IT Support Web Design Web Hosting

Odin IT Consultancy

Computer Training and Consultancy, Computer Repairs and Servicing, Help Setting Up Computers

Studio 232, 3 Edgar Buildings, George Street Bath, BA1 2FJ

Telephone: 01225 808475

Email: mail@odinit.co.uk : www.odinit.co.uk

Estate Agents

Besley Hill

Estate agent

91 Bristol Road, Whitchurch, Bristol, BS14 0PS

Telephone: 01275 891444, Fax: 01275 838400

Email: whitchurch@besleyhill.co.uk : www.besleyhill.co.uk

Mark Naylor

Estate Agent

1 Hayes Place, Bear Flat, Bath, BA2 4QW

Telephone: 01225 422224, Fax: 01225 443488

Email: homes@mark-naylor.com

www.mark-naylor.com

Wicks & Pierce

Chartered valuation surveyors and estate agents

Pithay House, High Street, Paulton, Bristol, BS39 7QE

Telephone: 01761 413060, Fax: 01761 413040

Email: post@wicksandpierce.co.uk

www.wicksandpierce.co.uk

Food Delivery

Wiltshire Farm Foods Trowbridge

Manufacturer of Frozen meals and desserts for home delivery
Unit A & B
96 The Down
Trowbridge, Wiltshire
BA14 7NQ
Telephone: 01225 776793
Email: trowbridge@wiltshirefarmfoods.com
www.wiltshirefarmfoods.com

Courier / Print & Copy Services

Mail Boxes Etc

Design, print & copying. Packing, delivery & courier services worldwide
3 Edgar Buildings,, George Street, Bath, BA1 2FJ
Telephone: 01225 483777
Fax: 01225 483666
Email: info@mbebath.co.uk
www.mbebath.co.uk
Business Support Courier Graphic Design Mailboxes
Photocopying Printers and printing

Office Suppliers/Stationers

Bath Office Supplies and Systems Ltd

Retailer of office products, office furniture and desktop machines. Print and Print finishing, some machine repairs
Unit 7, Green Park Station,
Green Park Road,
Bath, BA1 1JB
Telephone: 01225 484253
Email: admin@bathofficesupplies.com
Business Supplies Computer Supplies Furniture Home Offices
Office Fitters Printers and printing

Useful Telephone Numbers

Organisation	Tel Number	What they do
Association of British Credit Unions Ltd	0161 832 3694	For information on credit unions
Confederation of Aerial Industries (CAI)	01923 803030	Recognised body for the aerial and satellite industry
Consumer Credit Counselling Service	0800 138 111	For free, confidential advice about debt
Consumer Focus	020 7799 7900	A voice for consumers
Consumer Direct	08454 04 05 06	Consumer advice
Federation of Master Builders (FMB)	020 7242 7583	Trade association for the UK building industry
Gas Safe	0800 408 5500	The official body for gas safety in the UK
Glass and Glazing Federation (GGF)	020 7939 9101	Trade association for the glass and glazing industry
Money Made Clear	0845 606 1234	Financial advice from FSA
National Debt Line	0808 808 4000	For free confidential advice about debt
National Federation of Roofing Contractors (NFRC)	020 7638 7663	Trade association for roofing contractors
National House Building Council (NHBC)	0844 633 1000	Inspect new buildings to raise standards in the house building industry
NICEIC	0870 013 0382	Voluntary body for the electrical industry
OFCOM	020 7981 3000	Regulators of the communications industry
OFWAT	0121 625 1300	Regulators of the water industry
Painting and Decorating Association (PDA)	024 7635 3776	Trade association for painting and decorating contractors
The Mailing Preference Service	0845 703 4599	For reducing the amount of junk mail you receive
The Telephone Preference Service	0845 070 0707	To reduce the amount of unsolicited phone calls you receive

Customer Feedback

All Buy With Confidence members are subject to ongoing monitoring. If you have a compliment or a complaint you would like to share, you can email trading_standards@bathnes.gov.uk or call **08454 04 05 06**. You can also recommend a new business to us if you have received good service from them.

“ Acted with a professional attitude throughout, would be pleased to recommend ”

“ Extremely pleasant and helpful and left no mess ”

“ Care and attention to work detail very good ”

“ Could not have been more obliging, provided good efficient service ”

“ Couldn't fault customer service, or the actual work ”

“ Very pleased, a good job, well done, friendly efficient, prompt ”

“ First rate work, can't rate highly enough, very satisfied ”

“ Very quick service after our phone call ”

“ Punctual, efficient and well organised ”

“ Turned up when they said they would and had a 'can do' attitude ”

“ Reliable and offered ideas and solutions to any unforeseen problems ”

“ Very satisfied with the work done and told in detail what had been done, would recommend ”

“ Very professional approach, kept noise and mess to a minimum ”

“ Exceptionally polite, explained everything in a good level of detail, would recommend ”

“ Skilled and courteous craftsmen ”

“ They did a beautiful job, excellent service ”

“ Very efficient and professional team, leaving site spotless ”

“ A hardworking man, very competent, a good professional finish ”

“ Excellent service, quality work at a reasonable price ”

“ Work was of high quality, I would recommend him to others ”

“ We could not be more pleased with the work ”

“ Very efficient and courteous ”

“ Good work, completed on time, when they said they would ”

“ Good contact, good communication, good finishing, very satisfied ”

“ Excellent service all round, reliable workmen and job done efficiently to a very high standard ”

“ Very impressed with quality of product and attention to detail ”

These are just some of the comments that we have received from our member's customers.

What else does Trading Standards do for you?

We help, protect and correct, to make Bath & North East Somerset safer and more secure for all.

We aim to help the residents and businesses of Bath & North East Somerset by:

- Making sure the toys you buy are safe
- Stopping your children buying alcohol and cigarettes
- Ensuring dangerous products are stored safely
- Making sure you don't get half measures
- Reducing the packaging with the things you buy
- Ensuring you know what's in the food you eat
- Helping you to make healthier choices
- Reducing the risk of animal disease
- Preventing the suffering of farm animals
- Making sure you don't get ripped off
- Preventing fake items from being sold
- Stamping out rogue traders
- Helping you feel safe on your doorstep
- Offering you advice on your rights



Why give work to strangers who knock on your door?

You know nothing about them

You've never met them before

They won't come back if things go wrong

Traders in this directory have been vetted, checked and are recommended by your local Trading Standards.

Remember – if you agree to have work done during a visit by a trader, you have 7 days to change your mind (for work costing more than £35), and they should not start work within 7 days without your written permission.

Further information: www.bathnes.gov.uk
For consumer advice: 08454 04 05 06
For business advice: 01225 396753
Email: trading_standards@bathnes.gov.uk

For further information please contact:

Buy With Confidence

Bath & North East Somerset Council,

Trading Standards Service,

9-10 Bath Street,

Bath,

Somerset, BA1 1SN

Telephone: 01225 396753

Email: trading_standards@bathnes.gov.uk

Websites: www.bathnes.gov.uk

www.buywithconfidence.gov.uk

If you need this
information in another
format or large print,
please contact us
as above.

